HPE AP4SaaS 3.0.1

Product Questions

Question:	Which AP4SaaS product version is discontinued with this announcement?
Answer:	HPE is announcing the End-of-Sale and End-of-Support dates of previous AP4SaaS

HPE AP4SaaS 3.0.1 product support will end on 30th June 2019.

HPE AP4SaaS 3.0.1 product will be no longer orderable or available for purchase after 1st June 2017

Question:	What product numbers are affected by this discontinuance?

The following PNs are discontinued:

JJ049AAE-HP AP4SaaS Back-up Site E-LTU

JJ533AAE-HP AP4SaaS IaaS Domain Gateway E-LTU

JJ534AAE-HP AP4SaaS IaaS Adaptor for HP CSA E-LTU

JJ535AAE-HP AP4SaaS IaaS Adaptor for HP CSM E-LTU

JJ537AAE-HP AP4SaaS Reseller E-LTU

JJ744AAE-HP AP4SaaS Iaas Entry Level E-LTU

JJ745AAE-HP AP4SaaS SaaS Entry Level E-LTU

JJ746AAE-HP AP4SaaS IaaS+SaaS Entry Level E-LTU

JJ747AAE-HP AP4SaaS IaaS 1-700/100 Subs E-LTU

Product Questions

JJ748AAE-HP AP4SaaS IaaS 701-1500/100 Subs E-LTU

JJ749AAE-HP AP4SaaS IaaS 1501-3000/100 Subs E-LTU

JJ750AAE-HP AP4SaaS IaaS 3001-6000/100 Subs E-LTU

JK329AAE-HPE AP4SaaS IaaS 6001-12K/100 Subs E-LTU

JK330AAE-HPE AP4SaaS IaaS +12K/100 Subs E-LTU

JJ751AAE-HP AP4SaaS SaaS 1-70k/10k Subs E-LTU

JJ752AAE-HP AP4SaaS SaaS 70k-150k/10k Subs E-LTU

JK476AAE-HP AP4SaaS Marketplace Portal 1SVR E-LTU

JK474AA-HP AP4SaaS 3.0 SW Media

JK474AAE-HP AP4SaaS 3.0 SW E-Media

Question:	Why is HPE discontinuing these products?
Answer:	This is in accordance with the HPE CMS Software Support policy. Some support timeframes have been shortened due to the upcoming end of support for the required third-party products.

Question:	Which AP4SaaS product versions are discontinued and when?

Product Questions

	Version	GA date	End Of Sale	End Of Support
Answer:	AP4SaaS 2.2 (discontinuance announced earlier)	30.08.2013	1-Feb-2016	31-Jan-2018
	AP4SaaS 3.0.1	18-03-2014	1-Jun- 2017	30-June -2019

Question:	What versions of AP4SaaS are currently available?
Answer:	Currently available products include AP4SaaS 3.1 and AP4SaaS 4.0

Question:	What benefits does the new release of our product provide?
Answer:	HPE AP4SaaS 3.1 brought additional new features and improvements, especially related to the ability to easily onboard 3rd Party SaaS services onto the Marketplace powered by AP4SaaS.
	HPE released the 4.0 version of AP4SaaS, carried many new features (like Payments Management) and compelling performance improvements
Question:	Whom can I contact if I have more questions with regards to this product discontinuance?
Answer:	Please contact your Local CMS Sales representative.
Question:	Where can I find migration information for AP4SaaS?
Answer:	Your local HPE CMS sales representative can help you get this information.
Question:	I plan to migrate my HPE Product environment using in-house technical resources. Where do I get all the required software?
Answer:	You can request the HPE media or E-media by contacting your local HPE CMS sales representative
Question:	I received this communication but I have already migrated my solution. Do I need to do anything?
Answer:	No, nothing more.

Product Questions

Question:	Can I extend my support if needed?
Answer:	Support extensions can be proposed under specific conditions, please contact your local CMS sales representative.
Question:	What are my discontinuance options?
Answer:	Customers are encouraged to contact their local HPE CMS sales representative for help in determining migration options that meet their business needs. Beyond these dates and under certain conditions, Extended Support can also be purchased.
Question:	Should there be a defect with a version of AP4SaaS for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
Answer:	HPE may choose to offer defect fixes at a premium price, depending on available resources.
Question:	If I am on a support contract, what will I be entitled to?
Answer:	You should have received a notification from your local HPE CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and successful.
Question:	What migration services are available to help me migrate?
Answer:	HPE CMS Solution Services can provide migration assistance as a services engagement. In addition, the product provides documentation for the migration process.